

Community Resources for Probation and Parole District # 37

CATEGORY	AGENCY NAME AND ADDRESS	TELEPHONE NUMBER / CONTACT INFORMATION	E-MAIL / WEBSITE ADDRESSES
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STATEWIDE RESOURCES

Birth Certificate, Death Certificate, Marriage Certificate	Office of Vital Records 2001 Maywill Street, Suite 101 Richmond, Virginia 23230	804-662-6200	Office of Vital Records - Vital Records (virginia.gov)
Crisis/Help	2-1-1 Virginia (local resource hotline)	211 or 1-800-230-6977 or text CONNECT to 247211	www.211Virginia.org
	Adult Protective Services Hotline	1-888-832-3858	
	Alzheimer's Association	Medical Alert/Safe Return 1-800-625-3780	
	National Sexual Assault Hotline	1-800-656-4673	

	Virginia Department for Aging and Rehabilitative Services	1-888-992-0959	www.Easyaccess.virginia.gov
	Infant and Toddler Connection of Virginia		www.itcva.online
	National Suicide Prevention Line	988	www.988lifeline.org
	Virginia Mortgage Relief Program		www.virginiamortgagerelief.com
	Legal Aid	1-866-LEGLAID	www.valegalaid.org
	Eviction Helpline	1-833-NOEVICT	
	Predatory Loan Helpline	866-830-4501	
	Senior Legal Helpline	844-802-5910	
	Statewide Resource Directory		www.Virginianavigator.org
Alcohol/Substance Use	Oxford House	1-800-689-6411	www.oxfordhouse.org

	Al-Anon and Alateen	1-888-4AL-ANON (1-888-425-2666)	al-anon.org
	Narcotics Anonymous		About Us (na.org) online meetings: https://virtual-na.org/
	Alcoholics Anonymous		www.aa.org online meetings: https://www.12step-online.com/meetings/online-aa-meetings/
	Addiction Center		https://www.addictioncenter.com/
	VADOC Fentanyl Awareness Video		https://youtu.be/MWH-1hc0-x8
Benefits Programs	Virginia Department of Social Services (VDSS)	Apply for SNAP, TANF, EAP and Medical Assistance by calling at 855-635-4370	Apply online for benefits at https://commonhelp.virginia.gov/access/ You may review program regulations and manuals online at www.dss.virginia.gov

		Apply for Medical Assistance only by calling 855-242-8282	Print a copy of the application off the internet for medical assistance at www.coverva.org
		Get an application during office hours at your local Department of Social Services	Print a copy of the application off the internet at http://www.dss.virginia.gov/
Employment Assistance	Virginia Employment Commission (VEC)	VEC Central Office 1-866-832-2363 For TTY* Callers: Virginia Relay, Call 711 or 800-828-1140	https://www.vec.virginia.gov/ Claimant Self Service Logon (virginia.gov) https://www.uidirect.vec.virginia.gov/
	Virginia Works	Virginia Works Offices Virginia Employment Commission	Virginia Works - Virginia's Workforce Development Agency www.virginiaworks.gov Job Openings

			https://www.vec.virginia.gov/find-a-job/state-job-openings Upcoming Job Fairs https://www.vec.virginia.gov/find-a-job/job-fairs A Quick Guide to Relief Programs https://www.vec.virginia.gov/relief-programs For Veteran Services veteran.services@vec.virginia.gov
Education	Virginia's Community Colleges		Virginia's Community Colleges Affordable Degrees, Certificates, Career Training (vccs.edu) Justice Impacted Individuals Credits2Careers
Housing	Community Residential Programs (CRP)		Available for inmates, probationers, and parolees who meet eligibility requirements. Speak with your probation officer or counselor regarding availability.
	Oxford House (recovery house program)		Oxford Houses of Virginia » Oxford Houses of Virginia (vaoxfordhouse.org)
	Virginia Association of Recovery Residences (VARR)		Accredited Residencies for Recovery Housing VARR - Virginia Association of Recovery Residences (varronline.org)

	Virginia Department of Housing and Community Development (DHCD) 600 East Main Street, Suite 300 Richmond, VA 23219	804-371-7000	https://www.dhcd.virginia.gov/ ArcGIS - HSNH Crisis Assistance Directory Homeless Crisis Hotline Directory - Crisis Assistance Directory by Community 7.2021.pdf (virginia.gov)
Scholarships	LendEDU		Scholarships for Felons LendEDU
Veteran Services	National Suicide and Veteran Crisis Prevention Lifeline	1-800-273-8255	
	Veteran Crisis Line	1-800-273-8255 Ext. 1	
Medication Assisted Treatment (MAT)	Substance Abuse and Mental Health Services Administration (SAMHSA)	SAMHSA National Helpline 1-800-662-HELP	https://findtreatment.samhsa.gov/
	VADOC MAT Program		https://www.youtube.com/watch?v=tZM-gaTDkV0
Social Security Card	Social Security Administration		https://www.ssa.gov/
State ID or Driver's License	Virginia Department of Motor Vehicles		https://www.dmv.virginia.gov/#/
Reentry Success	Fair Shake		https://www.fairshake.net/

	VADOC Reentry Video		https://www.youtube.com/watch?v=PQ4qktFme7w
	VADOC Reentry Resource Packet		https://www.vadoc.virginia.gov/media/1510/reentry-resource-packet-2023.pdf
Poison Control		1-800-222-1222	webPOISONCONTROL Triage
Peer Recovery Services	VADOC Peer Recovery Specialist Initiative		https://www.youtube.com/watch?v=1CaTMYW6zGg
Restoration of Rights	Secretary of the Commonwealth's Office	804-692-0104	https://www.restore.virginia.gov/
Free/Reduced Cell Phones	Lifeline Program		Virginia SCC - Universal Service: Lifeline To apply https://www.lifelinesupport.org/
Free/Reduced Cell Phones	Assurance Wireless		The Affordable Connectivity Program (ACP) - BetterSIM
	Access Wireless		Access Wireless - Free Government Smartphone + Unlimited Phone Service
	Safelink Wireless		SafeLink Wireless
Transportation	United Way – Ride United		https://www.unitedway.org/our-impact/featured-programs/2-1-1/ride-united# find your local office: https://www.unitedway.org/find-your-united-way/

	DMAS - Medicaid	1-866-386-8331	See member ID Card

LOCAL/DISTRICT SPECIFIC RESOURCES

CATEGORY	AGENCY NAME AND ADDRESS	TELEPHONE NUMBER / CONTACT PERSON	E-MAIL / WEBSITE ADDRESS
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Budgeting	Franklin County Family Resource Center 1255 Franklin Street Rocky Mount, VA 24151	540-483-5088 Any Staff Member	Website: www.fcfamilyresourcecenter.com
Case Management/Support Services	New Hope Support Services, LLC 510 11 th Street Roanoke, VA 24017	540-777-2777 Ext. 230 540-797-3148 540-904-6799	Website: www.newhopesupportservices.com
Case Management/Support Services	Clarvida <i>Previously Family Preservation Services</i> 5369 Peters Creek Road Roanoke, VA 24019	540-344-9501	Website: www.fpcorp.com/Roanoke

Cellphones	SafeLink Wireless Free government supported cell phone programs are limited to one phone per household	Must apply online	Website: www.safelinkwireless.com
Children's Services	Southern VA Child Advocacy Center	540-484-0292	Services for abused and or neglected children/court advocacy
Children's Services	WIC Apply online or call Franklin County Health Department	540-484-0292	Website: www.myawic.org Apply online or call Franklin County Health Department Formula, food for infants through age 4
Children's Services Childcare	Henry Fork Center 71 Sandridge Road Rocky Mount, VA 24151	540-483-2819	Summer and after school programs
Childcare	Step HeadStart 200 Dent Street Rocky Mount, VA 24151	540-483-5142	Income adjusted
Childcare	Honeytree Learning Center 7000 Booker T Washington Highway Wirtz, Virginia 24184	540-721-4420	Accepts DSS childcare assistance
Childcare	YMCA 235 Technology Drive Rocky Mount, VA 24151	540-489-9622	Scholarships available

Childcare	Bethlehem UM Preschool 13586 S Old Moneta Road Moneta, VA 24121	540-297-7957	Scholarships available
Childcare	Social Services 120 East Court Street Rocky Mount, VA 24151	540-483-9247	Website: www.commonhelp.virginia.gov Aid for accredited childcare centers
Clothing	St. James Food Pantry/Community Center 9593 Franklin Street Ferrum, VA 24088	540-365-0760	Wednesday's 11 am – 2 pm
Clothing	Clothes Closet Lake Christian Ministries 13157 Moneta Road Moneta, VA 24121	540-297-3214 Please call	Website: www.lakechristianministries.org
Clothing	Red Valley United Methodist Church 30 Red Valley Road Boones Mill, VA 24065 Cost: Free	540-721-7545	
Clothing	Gogginsville United Methodist Church 111 Gogginsville Road Rocky Mount, VA 24151	540-483-3626	Call for hours
	Henry Fork Center		Email:

Clothing	71 Sandridge Road Rocky Mount VA 24151 Cost: Free	540-483-2819	henryforkcenter@cs.com Website: www.henryforkcenter.org
Clothing and Furniture	Goodwill Industries of Rocky Mount 1045 North Main Street Rocky Mount VA 24151 Cost: Discounted	540-483-9217 Fax: 540-483-0297	Website: www.goodwillvalleys.com
Clothing	Salvation Army	540-483-1775	Please call for assistance
Counseling/Mental Health Services/Support Groups	Family Services of Roanoke Valley 360 Campbell Avenue, SW Roanoke, VA 24016	540-563-5316	Website: www.fsrv.org
Counseling/Mental Health Services/Support Groups	Blue Ridge Behavioral Healthcare	540-343-0582 Emergency 540-981-9351	Inpatient and outpatient treatment
Counseling/Mental Health Services/Support Groups	Trinity Support Services (Martinsville) 601 Starling Ave. Martinsville, VA 24112	276-632-0589	Website: www.trinitysupports.com
Counseling/Mental Health Services/Support Groups	Support Systems Virginia Inc. 1746 South Main Street Rocky Mount, VA 24151	540-484-7041 Fax: 540-484-7042	Website: www.supportsystemsivainc.com

Counseling/Mental Health Services/Support Groups	EHS Support Services (Mental Health) 601 Campbell Ave. SW Roanoke, VA 24016	540-793-4678 Fax: 540-769-8588	Website: www.ehssupportservices.com
Counseling/Mental Health Services/Support Groups	Intercept Health 5673 Airport Road Roanoke, VA 24012	540-344-7700	Website: www.intercepthealth.com
Counseling/Mental Health Services/Support Groups	Piedmont Community Services 30 Technology Drive Rocky Mount, VA 24151	540-483-0582 Emergency 888-819-1331	Website: www.piedmontcsb.wixsite.com
Counseling/Mental Health Services/Support Groups	Phoenix, LLC-Franklin County Office 235 Claiborne Ave., Suite 200 Rocky Mount VA 24151	540-238-2080	Website: www.phoenixllc.org
Counseling/Mental Health Services/Support Groups	Intercept Youth Services, Inc. 1301 3 rd Street SW Roanoke, VA 24016	540-982-3681	Website: www.intercepthealth.com
Counseling/Mental Health Services/Support Groups	American Cancer Society Support Group Martinsville/Franklin County Unit	866-638-8944	Website: www.cancer.org/treatment
Child Care	Henry Fork Service Center 71 Sandridge Road Rocky Mount, VA 24151	540-483-2819	Website: www.henryforkcenter.org

Child Support	Franklin County Juvenile & Domestic Court Services 275 S. Main Street Suite 3 Rocky Mount, VA 24151	540-483-3055 Fax: 540-483-6603	Website: www.courts.state.va.us/courts/jdr/Franklin_County/home.html
Dental	Piedmont Virginia Dental Health 23 Fayette Street Martinsville, VA 24112	276-632-7727	Website: www.piedmontdental.org Email: info@piedmontdental.org
Dental	Bernard Healthcare Center 1171 Franklin Street Rocky Mount VA 24151	540-489-7500 Fax: 540-489-7502	Website: www.bernardhealthcare.com
Education	Franklin County Public Schools Adult Education 50 Claiborne Avenue Rocky Mount VA 24151	540-483-0179	Email: www.literacy-advocate@hotmail.com
Education	Aletheia Springs Christian Education Center Inc. 731 Pernello Road Ferrum, VA 24088	540-365-7442	Website: www.aletheiasprings.org/
Education	Phoebe Needles Center 732 Turners Creek Road Callaway, VA 24067	540-483-1518	Website: www.phoebeneedles.org
Employment/Career Services	Career Support Systems	540-257-2279	Employment and pre-employment services, project research, re-entry, SSA Benefits counseling, support

Employment/Career Services	Virginia Career Works, Franklin Center 50 Claiborne Avenue Rocky Mount, VA 24151	540-483-0179	Website: www.vaworkconnect.com
Employment/Career Services	Franklin County Workforce Development	540-483-0179	Employment needs. Career counseling, career training, adult and continued education, small business development
Family Planning/Pregnancy Services	Franklin County Family Resource Center 1255 Franklin Street Rocky Mount, VA 24151	540-483-5088 Contact: Any Staff Member	Website: www.fcfamilyresourcecenter.com
Family Planning/Pregnancy Services	Franklin County Perinatal Education Center 1035 Franklin Street Suite 200 Rocky Mount, VA 24151	540-489-100 Cell: 540-493-5185	Website: www.fcpec.org
Financial Aid	Lake Christian Ministries 13157 Moneta Road Moneta, VA 24121	540-297-3214	Emergency financial aid, once per year
Financial Aid	Ram House 824 Campbell Ave SW Roanoke, VA 24016	540-343-3753 Contact: Any staff member	Website: www.raminc.org
Financial Aid	American Red Cross (Victims of natural disasters or fires) 352 Church Street Roanoke, VA 24016	540-985-3535 Serves Roanoke and Franklin County	Website: www.redcross.org
Financial Aid	Helping Hands of Franklin County 200 Dent Street Rocky Mount, VA 24151	540-483-2387	Website: www.helpinghandsfc.com <u>Emergency Financial Aid</u>

Financial Aid	STEP, Inc. 200 Dent Street Rocky Mount, VA 24151	540-483-5142	Website: www.stepincva.com
Financial Aid for Education	Virginia Western Community College Franklin Center 50 Claiborne Avenue Rocky Mount, VA 24151	434-797-8570	Tuesday's
Financial Aid for Education	TRIO/EOC (college services and financial aid) The Franklin Center 50 Claiborne Avenue Rocky Mount, VA 24151	540-483-0179 434-979-8577 Tuesdays 8:30 am – 5:00 pm	Website: www2.ed.gov/programs/trioeoc/index.html
Food	Stepping Stones Mission of Franklin County 1105 N. Main Street Rocky Mount, VA 24151	540-482-0775 Soup kitchen hours: Monday – Sunday (and holidays) Noon – 1:00 pm All are welcome	Website: www.steppingstonemission.org
Food	Gogginsville United Methodist Church 111 Gogginsville Road Rocky Mount, VA 24151	540-483-3626	Website: www.gogginsville.org
Food	God's Provision Food Pantry 1125 Franklin Street Rocky Mount, VA 24151	540-520-4293	
Food	Heavenly Manna 2211 South Main Street Rocky Mount, VA 24151	540-483-3923 Mondays 10 am- 5 pm	Website: www.heavenlymanna.org

Food	His Cupboard Food Pantry 25 Depot Drive Boones Mill, VA 24065	540-334-5154	Website: www.hiscupboard.com
Food	Franklin Heights Baptist Church 110 Hilltop Drive Rocky Mount, VA 2415	540-483-9507 Call first	Website: www.franklinheights.org
Food	Blue Ridge Chapel 445 Blue Ridge Court Rocky Mount, VA 24151	540-483-0933	Website: blueridgebiblecollege.org Email: info@blueridgebiblecollege.org
Food	Red Valley United Methodist Church 30 Red Valley Road Boones Mill, VA 24065	540-721-7545	2 nd & 4 th Tuesdays 6:30 – 7:30 pm
Food	St. James Food Pantry/ Community Center 9593 Franklin Street Ferrum, VA 24088	540-365-0760	Wednesday's 11 am – 2 pm
Food	Henry Baptist Church Love Thy Neighbor 251 Henry Church Road Henry, VA 24102	276-629-9096	First Saturday of every month

Food	Lake Christian Ministries Food Pantry 13157 Old Moneta Road Moneta, VA 24151	540-297-3214 Mon., Wed., & Fri. 9:00 AM - Noon	Website: www.lakechristianministries.org
Food	Social Services-SNAP	1-855-635-4370	www.commonhelp.virginia.gov
Furniture/Appliances	Habitat Restore 1145 Franklin Street Rocky Mount VA 24151	540-263-8195	
Furniture/Appliances	Lake Christian Ministries 13157 Old Moneta Road Moneta, VA 24151	540-297-3214	
Government	Franklin County Sheriff's Department 70 East Court Street Rocky Mount, VA 24151	540-483-3000	Website: www.franklincountysheriffsoffice.org
Government	Franklin County Government Center 1255 Franklin Street Rocky Mount, VA 24151	540-483-3030	Website: www.franklincountyva.gov
Government	Franklin County Commissioner of Revenue 1255 Franklin St. Suite 102 Rocky Mount, VA 24151	540-483-3083 Fax: 540-483-3089	Website: www.franklincountyva.gov/189/commissioner-of-revenue

Government	Town of Rocky Mount 345 Donald Avenue Rocky Mount, VA 24151	540-483-7660 Fax: 540-483-8830	Website: www.rockymountva.org
Health Insurance	Medicaid For low-income families	855-242-8282	Website: www.commonhelp.va.gov
Health Insurance	Medicare For age 65+ and disabilities	800-772-1213	Website: www.socialsecurity.gov
Health Insurance	FAMIS Medicaid for children	855-242-8282	
Health Insurance	Federal Exchange Subsidized plans	800-813-2596	Website: www.healthcare.gov
Heating/Cooling Assistance	Franklin County Dept. Of Social Services 120 East Court Street Rocky Mount VA 24151	540-483-9247	Website: www.dss.virginia.gov
Heating/Cooling Assistance Weatherization of Homes	STEP 200 Dent Street Rocky Mount, VA 24151	540-483-5142	Website: www.stepincva.com

Heating/Cooling Assistance	Helping Hands of Franklin County 200 Dent Street Rocky Mount, VA 24151	540-483-2387	Website: www.helpinghandsfc.com
Hepatitis C Treatment and Information	Hepatitis C Education and Patient Connection	434-305-5561	Website: HEPC@virginia.edu
Home Repair Well, septic, modifications for the disabled	SERCAP	540-345-1184	
Homeless-Regional Shelter	Roanoke Area Ministries	540-343-3753	Day shelter
Homeless-Regional Shelter	Roanoke Rescue Mission	540-343-7227	Shelter
Homeless-Regional Shelter	Family Promise of Roanoke	540-444-0220	Shelter for families with children
Housing/Shelter	STEP 200 Dent Street Rocky Mount VA 24151	540-483-5142	Website: www.stepincva.com
Housing/Shelter For Victims of Domestic Violence Male and Female	Franklin County Family Resource Center	Contact: Any staff member 540-483-5088	Website: www.fcfamilyresourcecenter.com Safety planning, emergency shelter, court advocacy
Housing/Shelter	Habitat for Humanity of Franklin County 1145 Franklin Street Rocky Mount, VA 24151	540-263-8195	Website: www.habitatfcva.org

Housing/Warming Center	Redwood United Methodist Church 3001 Old Franklin Turnpike Rocky Mount, VA 24151	540-483-9090	Website: www.redwoodumc.org
Housing – Subsidized	Candlewood/Knob Apartments 340 East Court Street Rocky Mount, VA 24151	540-483-0321	
Housing – Subsidized	Mountain View Apartments 195 Windy Lane Rocky Mount, VA 24151	540-483-1339	
Identity – Spiritual Support Group	Faith Fellowship 100 Wirtz Road Wirtz, VA 24184	540-334-3477	Website: www.faithfellowship.net
Job Training	The Franklin Center (Department of Rehabilitative Services) 50 Claiborne Avenue Rocky Mount, VA 24151	540-483-0179	Website: www.vadars.org
Job Training	The Franklin Center (WIOA Services) 50 Claiborne Avenue Rocky Mount, VA 24151	540-483-0179	Website: www.rossworks.com
Legal Aid	Legal Aid	866-534-5243	Hotline will connect you to your local office
Medical	Free Clinic of Franklin County/Bernard Healthcare Center 1171 Franklin Street Rocky Mount, VA 24151	540-489-7500	Website: www.bernardhealthcare.com

Medical	Tri-Area Community Health Center at Ferrum 40 Wiley Drive Ferrum, VA 24088	540-365-4469	Website: www.trihealth.com/ferrum
Medical	Carilion Franklin Memorial Hospital 390 Franklin Street Rocky Mount, VA24151	540-483-5277	Website: www.carilionclinic.org
Medical	Brain Injury Services of SWVA 3904 Franklin Road, Suite B Roanoke, VA 24014 (Also located at The Franklin Center on Wednesdays 8:00AM to 4:00PM)	540-344-1200	Website: www.bisswva.org Email: info@bisswva.org
Prescription Aid	Bernard Healthcare Center 1171 Franklin Street Rocky Mount, VA 24151	540-489-7500	Website: www.bernardhealthcare.com
Prescription Aid	Tri-Area Community Health Center Pharmacy 40 Wiley Drive Ferrum, VA 24088	540-365-6337	Website: www.trihealth.com/ferrum
Re-entry	Franklin County Resource Coalition	540-489-8052	Meets Monthly on the 3rd Monday From 12:30-2 pm The Franklin Center 50 Claiborne Avenue Rocky Mount, VA 24151

Re-entry

Piedmont Community Services
30 Technology Drive
Rocky Mount, VA 24151

540-483-0582